



# Investor Presentation As of March 31, 2024

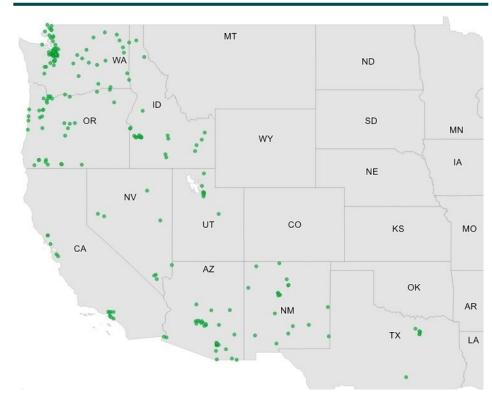
This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based upon the current beliefs and expectations of Washington Federal's management and are subject to significant risks and uncertainties. The forward-looking statements in this presentation speak only as of the date of the presentation, and Washington Federal assumes no duty, and does not undertake, to update them. Actual results or future events could differ, possibly materially, from those that we anticipated in these forward-looking statements.

### Overview of WaFd Bank

#### Overview

- Established in **1917**; IPO in 1982
- Washington State Charter Commercial Bank WA DFI, FDIC, FRB, CFPB Regulated
- Headquartered in Seattle, WA; is the second largest bank headquartered in the Pacific Northwest
- 210 branches across 9 western states
- **Full-service** consumer & commercial bank
- Strong capital, high asset quality, consistent results
- Portfolio mortgage lender
- Profitable every year since 1965
- Interest rate risk management well controlled
- 164 consecutive quarterly cash dividends
- 13,484% Total shareholder return since IPO

### **Geographic Overview**



#### Company Highlights<sup>1</sup>

Total Assets	Total Loans HFI	Total Deposits	Stockholder Equity	Efficiency Ratio	Adjusted Efficiency Ratio
\$30.1Bn	\$20.8Bn	\$21.3Bn	\$2.9Bn	77.7%	58.5%

<sup>&</sup>lt;sup>1</sup> As of or for the quarter-ended 3/31/2024



## WaFd Bank Executive Management Committee



Brent Beardall
President and Chief Executive
Officer



Kelli Holz EVP Chief Financial Officer



Cathy Cooper EVP Chief Consumer Banker



James Endrizzi EVP Chief Commercial Banker



Kim Robison

EVP Chief Operating Officer



Ryan Mauer EVP Chief Credit Officer



# WaFd Bank Demographics

Our markets are among the most desirable in the US and create a foundation for loan growth without excessive risk

State	Number of Branches	Company Deposits in Market (\$000)	Deposit Market Share (%)	Percent of National Franchise (%)	Total Population 2024 (Actual)	Population Change 2020-2024 (%)	Projected Population Change 2024-2029 (%)	Median HH Income 2024 (\$)	Projected HH Income Change 2024-2029 (%)
Washington	73	8,254,930	3.60	38.7	7,904,137	2.58	4.33	93,297	11.25
California	10	4,895,738	0.32	22.9	39,172,872	(0.92)	1.13	92,605	9.43
Oregon	36	2,744,489	2.78	12.9	4,273,842	0.86	2.45	78,022	10.63
Arizona	28	1,587,253	0.77	7.4	7,485,634	4.67	3.52	74,483	11.99
New Mexico	19	1,479,225	3.32	6.9	2,117,948	0.02	0.93	61,656	10.55
Idaho	22	918,143	2.79	4.3	1,986,514	8.02	6.54	72,949	12.55
Utah	9	541,895	0.74	2.5	3,454,370	5.59	5.30	88,438	10.50
Nevada	8	513,980	0.51	2.4	3,234,642	4.19	2.61	71,942	9.10
Texas	5	404,120	0.03	1.9	30,665,339	5.21	4.74	73,203	9.01
Totals:	210	21,339,773		100	100,295,298				
Weighted Average						1.90	3.09	86	10.66
Aggregate: National					336,157,119	1.42	2.40	75,874	10.12

Deposit market share and precent of national franchise are from the FDIC's Summary of Deposit reports and is as of 09/30/2023. All other data is as of 03/31/2024.



## Vision 2025

### **Our Objective:**

A highly-profitable, digital-first bank that leverages data to anticipate financial needs and empower our clients by creating frictionless experiences across all interactions and devices.

### Our Values:

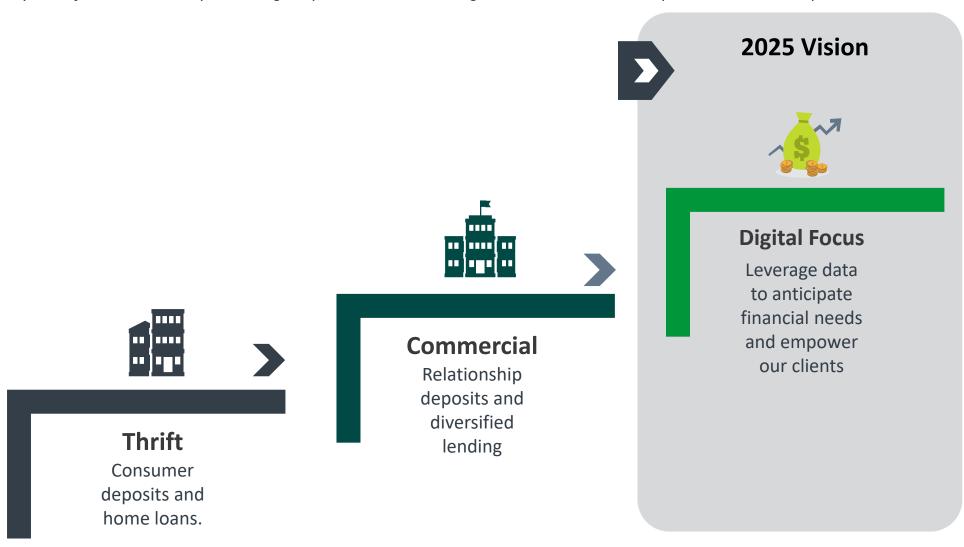
Integrity, Teamwork, Ownership, Service,
Simplicity & Discipline





### **Evolution of Our Franchise**

10 years of investment has put us on glide path to an even stronger balance sheet and deeper client relationships





### Completion of Luther Burbank Merger

Two great organizations coming together.

- Merger effective March 1, 2024
- Successful systems conversion completed and branches re-branded by March 4<sup>th</sup> with minimal disruption
- WaFd Assets at March 31, 2024 \$30.1 billion
- Preliminary Stats:
  - Consideration \$465 million
  - Net Assets Acquired \$360 million
  - Goodwill \$105 million
  - \$6.2 billion in loans, \$3 billion held for sale
  - \$5.6 billion in customer accounts

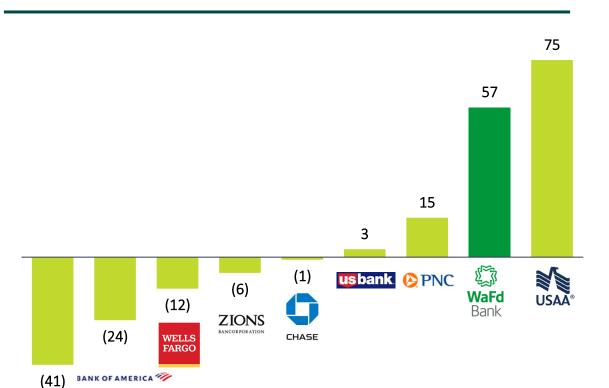


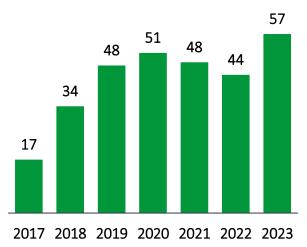
### Net Promoter Score Approaching Best in Class

Our investments in customer service, usability and technology are translating into high customer satisfaction levels







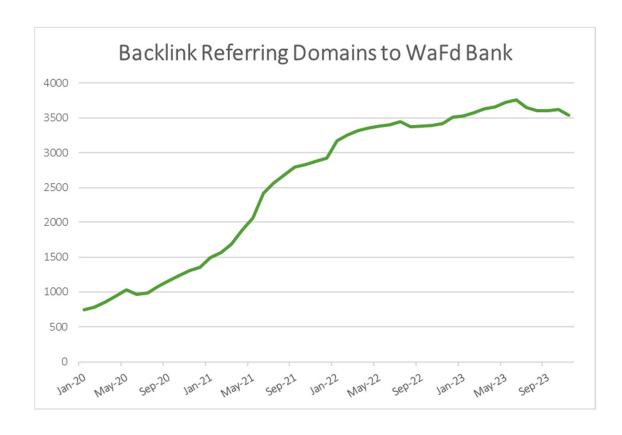


Source: Customer Guru

<sup>1</sup> 2023 Financial Services Banking Benchmarks



### Getting Customers to Your Website is Mission Critical



WaFd Bank's online presence and domain authority have been growing significantly year over year.

### Commitment to ESG & Diversity

We believe our enduring franchise comes from core principles focused on helping the neighborhoods we serve and creating longterm value for all stakeholders led by a Board, management and employee base that bring together a diversity of backgrounds

#### **Board Composition**

Gender Identity	Female	Male
Directors	2	8
Demographic Background		
African American or Black		2
Hispanic or Latinx	1	1
Asian		1
White	1	5

### **ESG & Diversity Policy Highlights**

Our Corporate Social and Environmental Responsibility Policy flows from WaFd Bank's core principles, which are:



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#### Community Development

Over \$57 million dollars invested towards community development lending including \$49 million in affordable housing investments



#### Volunteerism

WaFd employees participated in 8,771 volunteer hours in support of 735 community organizations and initiatives



#### Washington Federal Foundation

The Washington Federal Foundation awarded 242 grants to local community organizations totaling over \$1.1 million in 2023



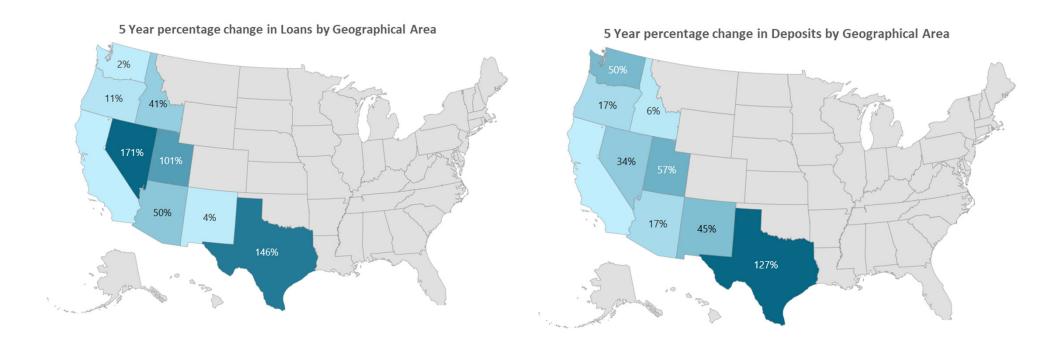
#### United Way Matching Campaign

WaFd Bank matches employee contributions made to United Way agencies in all eight states. In fiscal year 2023 pledges from colleagues were \$376,794. WaFd matched \$318,171 for a total of \$694,966



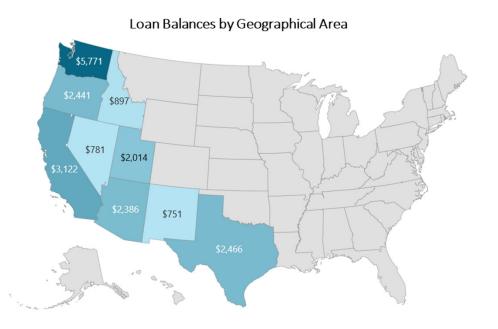
## 5 Year Change by Percentage in Each Geographical Area

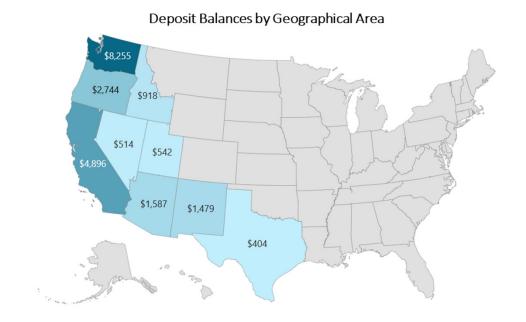
From September 30, 2019, to March 31, 2024



# Loan and Deposit Balances by Geographical Area

As of March 31, 2024 \$ In Millions

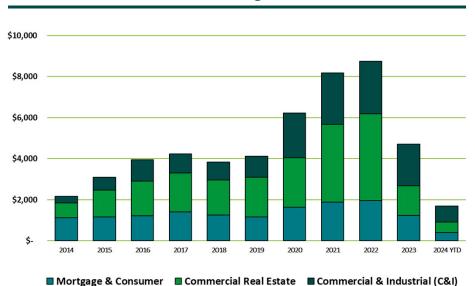




### Loan Growth – Through Different Interest Rate Environments

\$ in millions.









- Originations overall are reduced due to both rising interest rates and an intentional slowing to temper growth
- Commercial loans make up a greater portion of all originations over time, making up 76% of all originations in 2024 compared to 49% in 2014

- Although originations have slowed, they are keeping up with repayments largely through funding of construction loans previously originated.
- Mortgage and Consumer loans currently make up 44% of total net loans compared to 74% in 2014 as a result in the origination trend noted at left
- Loans HFI increased by \$3.2 billion through LBC merger



### Non-Performing Assets Near Record Lows

We have retained a strong ACL while NPAs have declined since 2010

- ACL at 3/31/2024 amounted to \$201 million, representing 295% of total NPAs<sup>1</sup>
- Non-performing assets \$68 million as of 3/31/2024, 0.23% of Total Assets

#### Non-Performing Assets to Total Assets and ACL to Total Loans <sup>1</sup>



 $<sup>^{1}</sup>$  ACL to Total Loans does not include ACL related to unfunded commitments of \$23.5 million.

<sup>&</sup>lt;sup>2</sup> Effective October 1, 2020, the Company implemented FASB's Current Expected Credit Loss (CECL) Standard



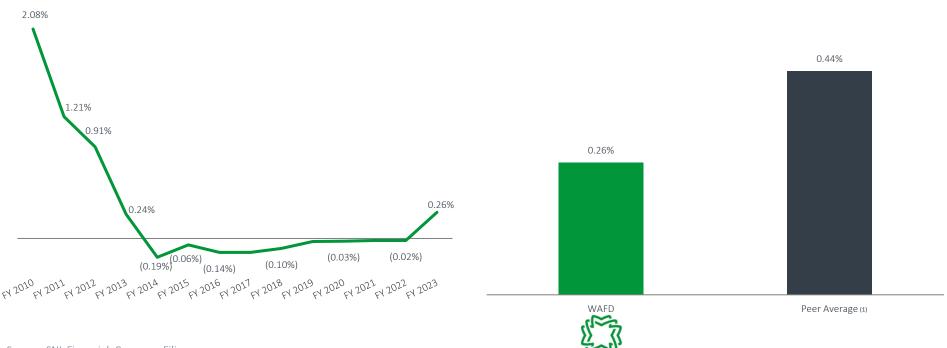
# **Strong Credit Quality**

### Strong Credit Quality Characterized by Limited Charge-Offs

The Bank experienced nine consecutive years of net recoveries, fiscal 2014 through fiscal 2022, during which net recoveries totaled \$74.8 million. Although we experienced net charge-offs in fiscal 2023, these have been the result of a two large charge-offs rather than a more widespread issue within the overall portfolio. Charge-off and Recovery activity has been minimal in FY 2024.

#### **Net Loan Charge-offs (Recoveries)**

#### Average NCOs Per Year – Last 20 Years





<sup>&</sup>lt;sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement



# Net Loan Portfolio Average Current LTV

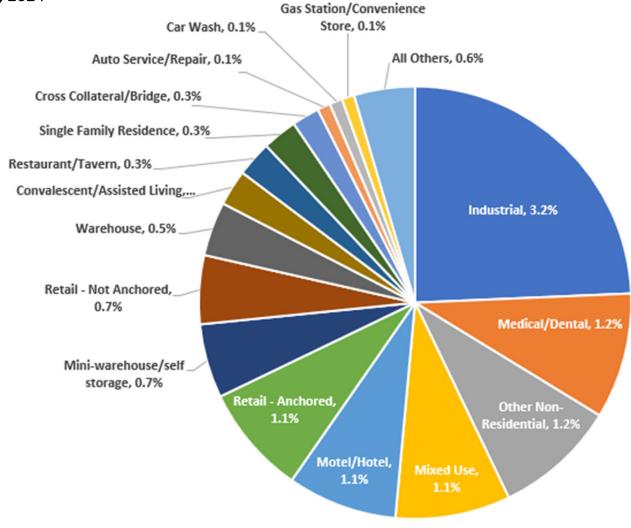
As of March 31, 2024 \$ In Thousands

					%
			% of	WTD Avg	Delinquent
	N	et Balance	Loans	Current LTV	based on \$
Multifamily	\$	4,067,739	20%	54%	0.43%
CRE - Office		807,792	4%	62%	0.00%
CRE - Other		2,704,101	13%	44%	0.91%
CRE Construction - Multifamily		994,321	5%	51%	0.00%
CRE Construction - Other		601,857	3%	42%	0.13%
C&I		2,224,662	11%	NA	0.21%
SFR		8,578,862	41%	38%	0.30%
SFR Custom Construction		221,460	1%	58%	0.38%
Other		594,465	3%	NA	0.31%
	\$	20,795,259	100%		0.37%



## Other CRE Property Types as % of Total Net Loans

As of March 31, 2024

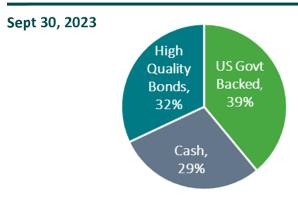




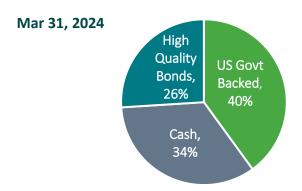
## Significant Liquidity and High-Quality Securities Portfolio

High quality, \$4.4 billion cash and investment portfolio with \$7.7 billion remaining collateral and lines as a source of additional potential liquidity

#### **Cash and Securities Composition**



Total Cash and Securities: \$3.4Bn Cash and Securities / Total Assets: 15%



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#### Cash & Securities / Total Assets<sup>1</sup>



Source: SNL Financial, Company Filings

<sup>1</sup> Peers represent Proxy Peers as specified in the Company's latest Proxy Statement

As of 03/31/2024, WAFD maintains over \$4.4bn of balance sheet Liquidity.

- Cash and Securities is 15% of assets.
- Investment Portfolio targets low credit risk / moderate duration
- 74% Cash, US Government-backed Agency Bonds and MBS
- Yield on the Investment Portfolio is 4.47%

Liquidity is tested quarterly through utilizing various scenarios to determine their affect on available liquidity. Whether minor or extreme, these tests show strong liquidity as a result of deposits and borrowing capacity from reliable collateralized sources.

### Investment Portfolio

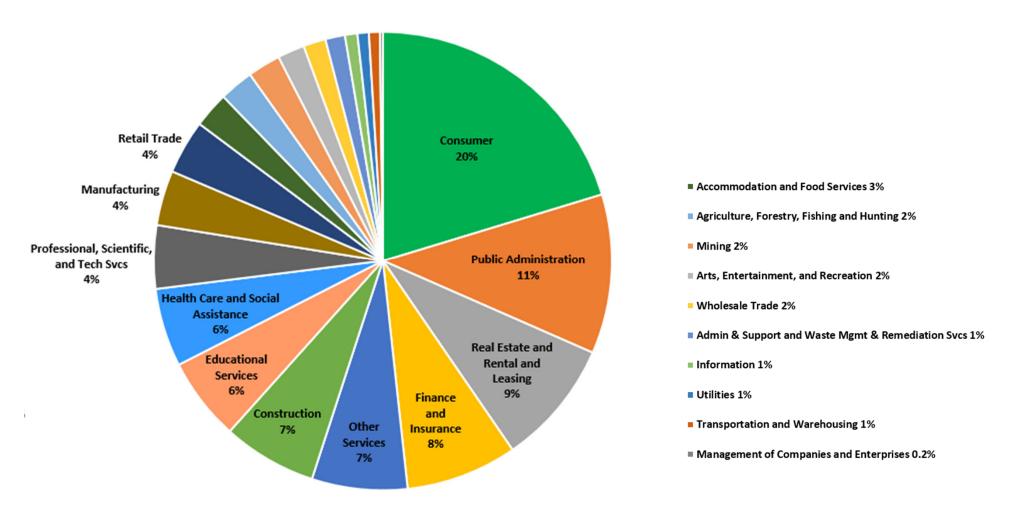
High quality, \$2.9 Billion investment portfolio with a duration of 2.9 years. Portfolio is 52% variable rate.

HTM Investments	Fair	. Value	G	ain/Loss	WAL	Expected Yield
Agency MBS	\$	407,462	\$	(50,421)	8	3.10%

AFS Investments	F	Fair Value Gain/Loss		Gain/Loss	WAL	Expected Yield
Agency MBS	\$	1,291,648	\$	(67,240)	5.6	4.05%
Agency and Student Loan Bonds		861,662		(2,310)	13.6	6.30%
Corporate Bonds		249,742		(15,017)	3.9	4.20%
Municpal Bonds		35,062		(455)	11.2	5.20%
	\$	2,438,114	\$	(85,022)		

Hedges	Gair	n/Loss	WAL
Borrowing Cash Flow Hedges	\$	154,588	

## Highly Diversified Deposit Base - % of Deposits by Industry

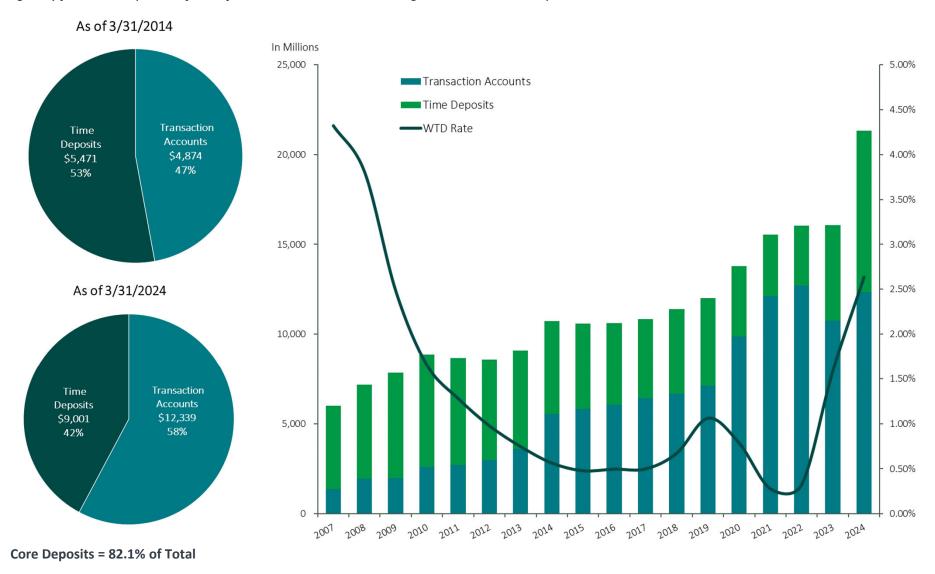


Top 20 depositors make up 10% of total deposits. 25.5 % of total deposits are uninsured and not collateralized as of March 31, 2024.



## **Deposit Trends**

Shifting away from time deposits in favor of transaction accounts. Checking accounts now make up 33%





## **Deposit Flows**

Overall changes by quarter and balances by type

Customer Deposit Accounts	3/31/2022	6/30/2022	9/30/2022	12/31/2022	3/31/2023	6/30/2023	9/30/2023	12/31/2023	3/31/2024
Checking - Noninterest Bearing	3,251,603	3,269,773	3,266,734	3,070,895	2,856,165	2,729,888	2,706,448	2,604,281	2,482,010
Checking - Interest Bearing	3,897,185	3,472,402	3,497,795	3,971,814	4,125,554	4,124,463	3,882,715	4,084,933	4,579,413
Savings	1,078,146	1,069,801	1,059,093	1,002,034	943,915	874,256	817,547	777,204	771,260
Money Market	4,912,671	4,856,275	4,867,905	4,503,090	3,954,709	3,527,968	3,358,603	3,191,646	4,506,179
CDs	3,251,042	3,297,369	3,338,043	3,412,203	3,980,605	4,863,849	5,305,016	5,380,723	9,000,911
Total	16,390,648	15,965,620	16,029,570	15,960,035	15,860,948	16,120,424	16,070,329	16,038,787	21,339,773
Quarter % Change	3.1%	-2.6%	0.4%	-0.4%	-0.6%	1.6%	-0.3%	-0.5%	33.1%
Quarter \$ Change	488,602	(425,028)	63,950	(69,534)	(99,088)	259,477	(50,096)	(81,637)	5,300,986
	,	(125)525)	00,550	(05)554)	(33,000)	233,477	(30)030)	(02)007	3,300,300
	,	(125/025/	00,220	(03,334)	(33,000)	233,477	(30)030)	(02)007	3,300,300
Uninsured & Uncollateralized Deposits	7,914,122	7,463,761	4,856,149	4,876,840	4,238,629	4,033,174	4,124,355	4,182,289	5,436,402

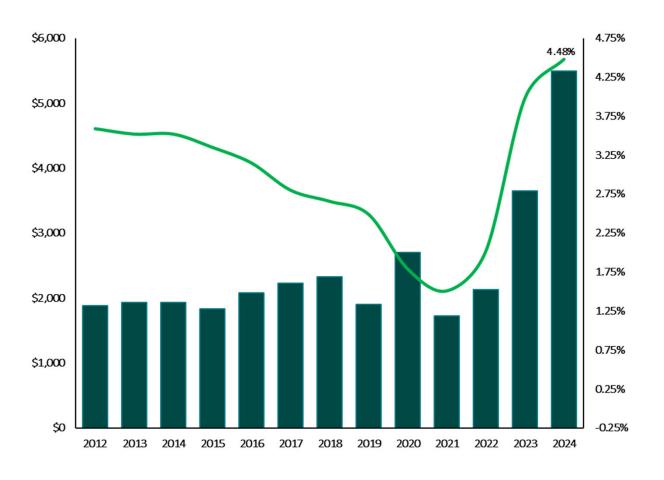
- Deposit flows have fluctuated over the prior 2 years with the balance hovering around \$16 billion
- 74% of deposits are collateralized or insured
- LBC merger added \$3.7 billion in time deposits and \$1.9 billion in transaction accounts

<sup>\*(</sup>Balances \$ in thousands)



## Borrowings and Debt Outstanding & Weighted Rate

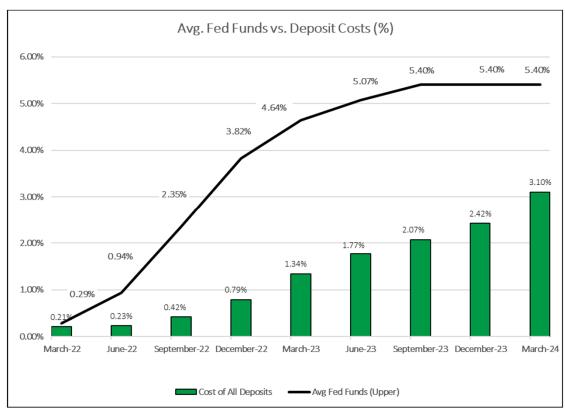
Borrowings are 70% FHLB and 28% Fed's Bank Term Funding and are used in part to manage interest rate risk. Current period increase reflects the addition of borrowings and debt in the LBC merger. Acquired debt and borrowings increased the weighted average rate at 3/31. Increase in borrowings for 2020 was from locking in \$1 billion of funding at a fixed rate of 66 bps for 10 years. More recent increases served to ensure sufficient balance sheet liquidity.



#### 

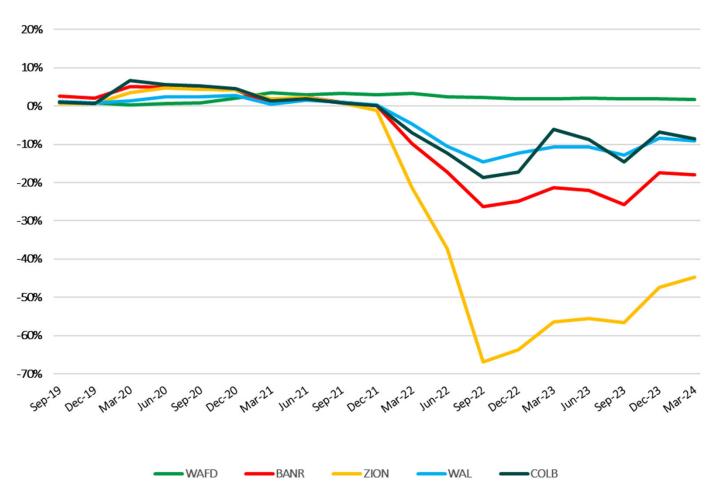
# Cost of Deposits in the Rising Rate Environment

	Avg Fed Funds (Upper)	Cost of Interest- bearing Deposits	Cost of All Deposits	Actual Cumulative Beta
12/31/2021	0.25%	0.27%	0.21%	
3/31/2022	0.29%	0.26%	0.21%	
6/30/2022	0.94%	0.29%	0.23%	3%
9/30/2022	2.35%	0.53%	0.42%	10%
12/31/2022	3.82%	1.00%	0.79%	16%
3/31/2023	4.64%	1.66%	1.34%	26%
6/30/2023	5.07%	2.16%	1.77%	32%
9/30/2023	5.40%	2.50%	2.07%	36%
12/31/2023	5.40%	2.90%	2.42%	43%
3/31/2024	5.40%	3.10%	2.65%	47%



### **AOCI vs our Peers**

### Total Accumulated Other Comprehensive Income as a percent of Equity





# **Income Statement Comparison**

\$ In thousands

	Three Months Ended,						
	3/31/2024	3/31/2023	\$ Change	% Change			
INTEREST INCOME							
Loans	\$ 274,341	\$ 222,957	\$ 51,384	23%			
Mortgage-backed securities	12,905	10,422	2,483	24%			
Investment securities and cash equivalents	31,580	21,967	9,613	44%			
	318,826	255,346	63,480	25%			
INTEREST EXPENSE							
Customer accounts	116,164	52,123	64,041	123%			
FHLB advances and other borrowings	44,065	28,185	15,880	56%			
	160,229	80,308	79,921	100%			
NET INTEREST INCOME	158,597	175,038	(16,441)	-9.4%			
Provision (release) for credit losses	16,000	3,500	12,500				
Net interest income after provision(reversal)	\$ 142,597	\$ 171,538	\$ (28,941)	-16.9%			



### Income Statement Comparison

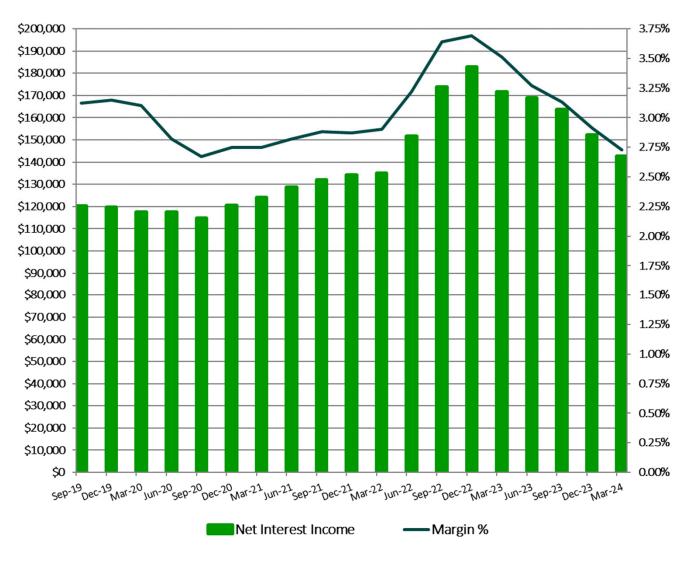
In thousands	<u> </u>	Three Mor 3/31/2024	led, 3/31/2023	\$ Ch	ange	% Change
OTHER INCOME	\$	13,392	\$ 10,072	\$	3,320	33.0%
OTHER EXPENSE						
Compensation and benefits		73,155	51,444		21,711	42.2%
Occupancy		10,918	10,918		0	0.0%
FDIC insurance		7,900	4,000		3,900	97.5%
Product delivery		5,581	5,316		265	5.0%
Information technology		12,883	12,785		98	0.8%
Other expense		23,275	 12,418		10,857	87.4%
		133,712	96,881		36,831	38.0%
Gain (loss) on REO		(1,315)	(199)		(1,116)	561%
Income before income taxes		20,962	84,530		(63,568)	-75.2%
Income taxes		5,074	 18,596		(13,522)	-72.7%
NET INCOME	\$	15,888	\$ 65,934	\$	(50,046)	-75.9%
Dividends on preferred stock		3,656	3,656		0	
Net Income available to common shareholders	\$	12,232	\$ 62,278	\$	(50,046)	-80.4%

Efficiency Ratio of 68% for YTD fiscal year 2024 up from 49.53% for the same period of the prior year as a result of merger-related expenses Effective tax rate for the quarter ended March 2024 is 24.21% compared to 22.0% from the same period ended March 2023



### Net Interest Income and Net Interest Margin

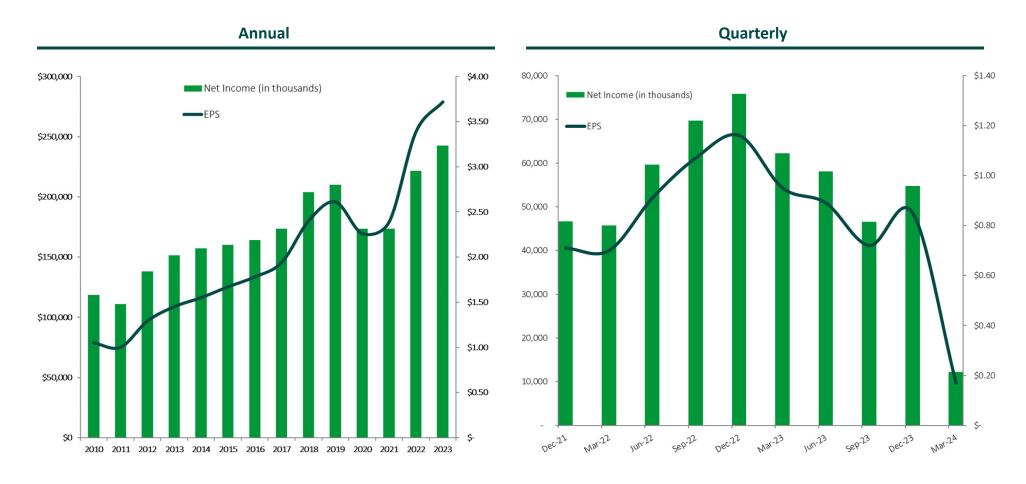
Net interest income in thousands.



#### IRR measures as of Mar 31, 2024:

- Net Interest Income (NII)
   would increase by 9.3% in
   +200 bps immediate and
   parallel shock and would
   decrease by -.5% in a -100 bps
   immediate parallel shock.
- Net Portfolio Value (NPV) after +200bps shock is 19% lower (\$609mm) and at \$2.573 billion would be 9.22% of total assets NPV after -100bps shock is 3.6% higher (\$114mm) and at \$3.297 billion would be 11.12% of total assets.

## Net Income and Common Earnings Per Share



March 31, 2024 Net Income and EPS reflect merger-related expenses of \$25 million and the preliminary ACL provision of \$16 million.

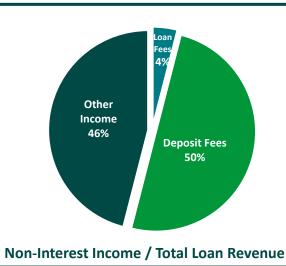


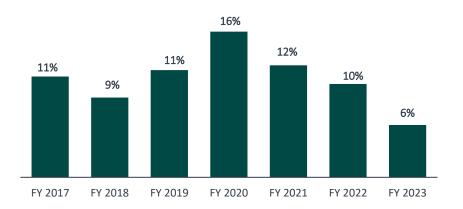
### Non-Interest Income

Diverse sources of Non-Interest Income provide steady growth and balance our revenue profile

Non-Interest Income for Quarter-Ended 03/31/2024









#### Other Income includes:

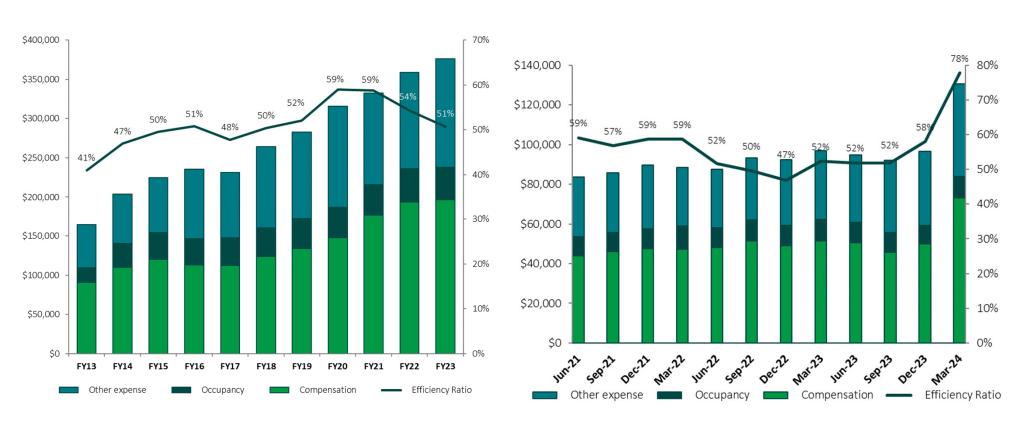
- BOLI income
- Rental income
- Gains on property sales
- WAFD Insurance Income
- Income on equity method investments



### Non-Interest Expense Over Time

Annual and Quarterly - Expenses in thousands

Annual Quarterly

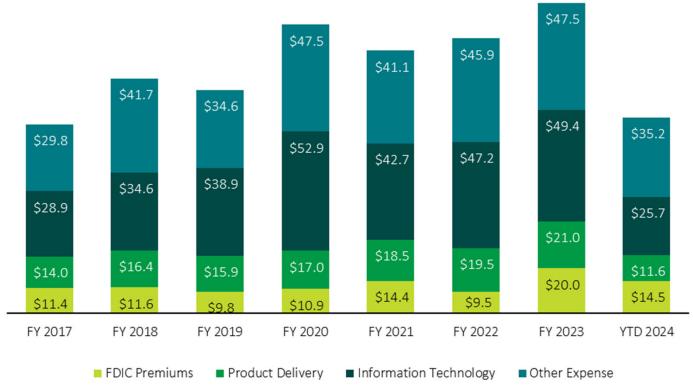


Other expense includes FDIC premiums, product delivery & IT related costs and other miscellaneous expenses. The quarter-ended March 31, 2024 includes merger related expenses and other non-operating expenses. If removed, the adjusted efficiency ratio for the quarter would be flat at 58.5%. See additional details for 'other' expenses within Other Expense on the next page.



### Breakout of Other Expense

### Expenses in millions

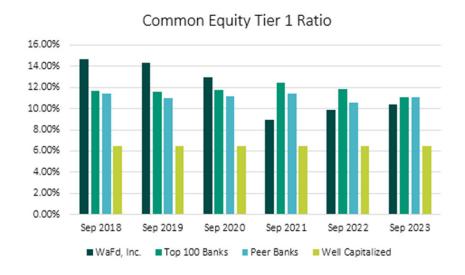


#### Other Expense includes:

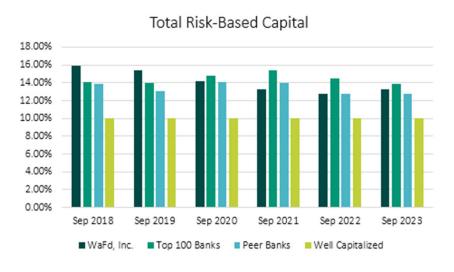
- FDIC Premiums
- Product Delivery
- Information Technology
- Miscellaneous 'Other' line-item expenses include professional services, marketing and administrative costs.



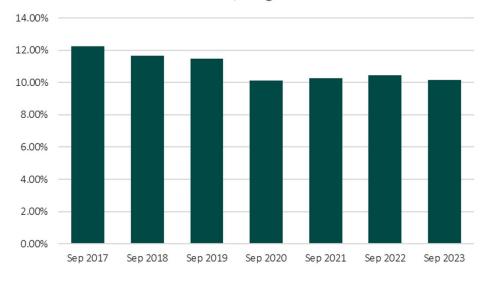
### **Capital Ratios**



WAFD does not seek to maximize leverage.
Rather, we aspire to be the bank that can
best weather the next storm on the horizon.



TCE+ACL/Tang Assets



Source: SNL Financial, Company Filings



### **Returning Capital to Shareholders**

#### **Return of Income to Common Shareholders**

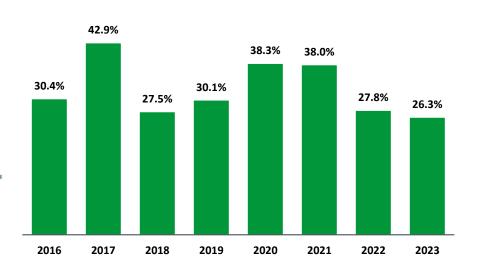
	Net Income	Stock Buyback & Dividends	Percent of Income returned to Shareholders
2016	\$164,049	\$137,808	84%
2017	\$173,532	\$172,892	100%
2018	\$203,850	\$220,246	108%
2019	\$210,256	\$187,163	89%
2020	\$173,438	\$178,629	103%
2021	\$173,581	\$414,527	239%
2022	\$221,705	\$64,837	29%
2023	\$242,801	\$94,255	39%

<sup>\*</sup> Preferred stock issuance proceeds were used to repurchase 8 million shares

#### **Share Repurchases**

		•	
	# of Shares	Wtd Price Paid	% Outstanding at beginning of the year
2016	3,867,563	\$22.72	4%
2017	3,137,178	\$31.36	3%
2018	4,865,357	\$33.74	6%
2019	4,065,352	\$30.46	5%
2020	3,339,530	\$33.58	4%
2021	10,810,113	\$32.25	14%
2022	92,774	\$35.14	0.1%
2023	1,165,161	\$26.14	2%

#### Common Dividend as a % of Net Income



#### **Recent Capital Activities**

- Current cash dividend of \$0.26 provides a yield of 3.71% based on the current stock price (Apr 3rd)
- 705,730 shares were repurchased in Q1 & Q2 of fiscal 2024 with a weighted price of \$24.52
- Since 2013, 49 million shares repurchased which is 46% of total outstanding shares as of 9/30/2012
- 1.8 million shares remain in buyback authorization



### Stock Price & Book Value Per Share



#### As of 03/31/2024:

Book Value per Share \$32.21

Price to BV: 0.901

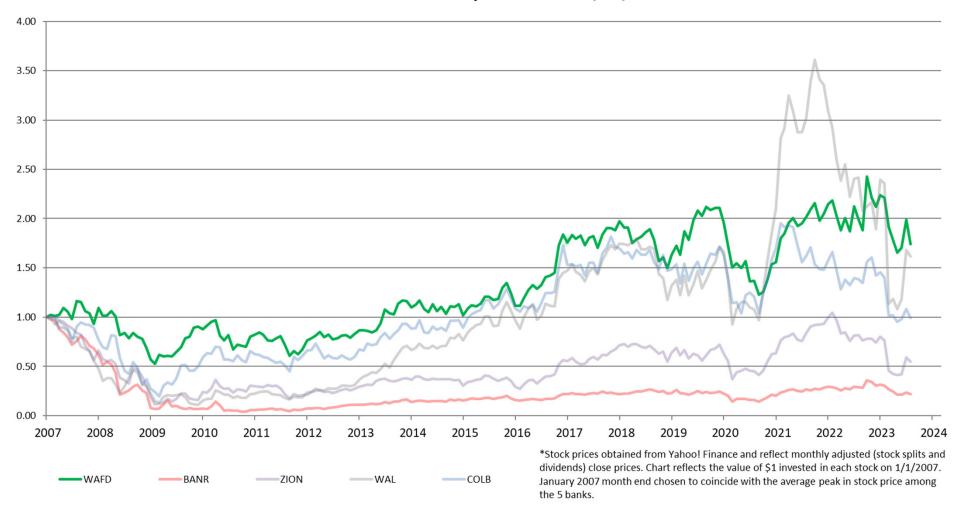
Tangible Book Value per Share \$26.64

Price to TBV: 1.09



## Perspective through the last Credit Cycle

### Stock Performance Comparison as of 3/31/2024















PROUD BANKING PARTNER FOR SEATTLE SPORTS

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